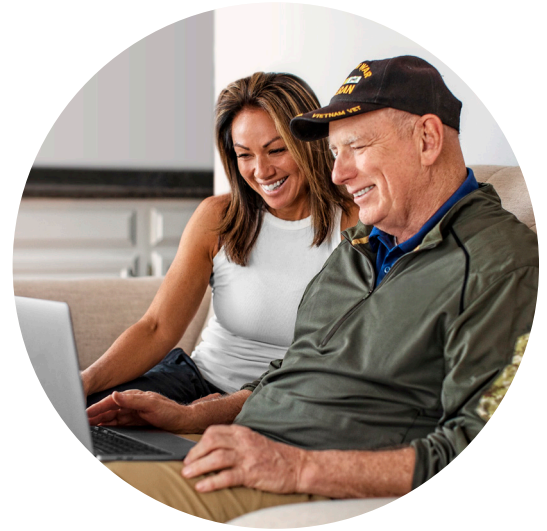


# Delivering access to quality care for Veterans



Optum Serve is backed with over 20 years in serving Military Service Members, Veterans, 9/11 first responders and survivors and others who keep America safe and running. Optum Serve is proud to partner with the Department of Veterans Affairs (VA) on critical initiatives to support and improve the health needs of over 2.36 million Veterans in 2022.



## VA Community Care Network

Access is key. Through the VA Community Care Network, Optum Serve supplements VA direct care with high-quality care in the Community, delivered through a robust network of over 900,000 unique providers. That means more choices, less travel and less time waiting to see a provider. Since its inception, Optum Serve has received more than 14 million referrals, scheduled more than 200,000 appointments and processed more than 66 million claims, in less than 7 days on average.



## VBA Medical Disability Exams

Through the Veterans Benefits Administration Medical Disability Examinations program, Optum Serve provides convenient and thorough compensation and pension exams to Veterans and separating Service Members. Optum Serve conducted over 1.84 million examination services for over 463,000 Veterans in 2022 alone.



## VA Telephonic Lifestyle Coaching Program

The VA Telephonic Lifestyle Coaching Program, supported by Optum Serve, connects Veterans with resources that promote positive behavior change, including managing stress, eating wisely, increasing physical activity and more. Optum Serve has enrolled more than 5,000 Veterans into the program with an overall satisfaction rate consistently over 92%.



**Want to learn more?** For more information, please visit:  
<http://www.OptumServe.com/Veterans>.